ULTRACARE HD CLEANER

Concentrated high-performing professional alkaline detergent suitable for removing organic dirt and to undertake a deep clean of surfaces. It is also effective as a wax remover for water-based and metal-flake waxes



BENEFITS AND FEATURES

- High performance
- Highly effective degreaser
- Ideal for deep cleaning and extraordinary maintenance
- Ideal for deep cleaning of existing surfaces before tile-on-tile applications
- Suitable for removing water-based and metallic wax

CO_2e FULLY OFFSET PRODUCTS

Residual Greenhouse Gas emissions measured throughout the life cycle of this product using Life Cycle Assessment (LCA) methodology, verified and certified with EPDs, have been offset for the year 2026 through the acquisition of carbon credits in support of forestry protection projects. For more details on emission calculations and offsetting projects, visit mapei.com.

PRODUCT INFORMATION

UltraCare HD Cleaner is a concentrated alkaline detergent. Its special formula guarantees high-performance cleaning respecting the surfaces on which it is used. It is suitable for use on many different materials and can be used at different dilutions depending on the task to be carried out.

It is an excellent product suitable for cleaning and removing colored stains, oil, organic dirt and traffic marks from dirty surfaces such as:

- porcelain, ceramic, glass, unpolished natural stone, concrete, terracotta, terrazzo.

When used undiluted, it removes stains from porcelain tiles. It removes the pre-treatment from porcelain tiles.

Thanks to its effective cleaning and degreasing action, it is ideal for the preparation of existing ceramic and stone material before installing “tile-on-tile”, with a cementitious adhesive or before applying a cementitious levelling compound to ensure full adhesion and to avoid detachments. When used for this purpose, it needs to be rinsed with plenty of water afterwards.

It is ideal for restoring surfaces, including removing previous water-based and metallic wax treatments.

RECOMMENDATIONS

- Never use **UltraCare HD Cleaner** on waxed surfaces, unless to remove their treatment, or surfaces treated with products that are not resistant to wax-removing detergents. In case of doubt, carry out a preliminary test in an inconspicuous area.
- Undertake a test when using on PVC, rubber and linoleum to check their compatibility with the colour and surface finish. Can damage methacrylate surfaces.
- Do not use on wood or polished stone.
- When using **UltraCare HD Cleaner,** we advise wearing rubber gloves.
- **UltraCare HD Cleaner** does not damage metal or galvanized surfaces; however, given the variety of materials available on the market, a preliminary test at different concentrations is always recommended.

APPLICATION METHOD

Use **UltraCare HD Cleaner** undiluted to remove stains from porcelain tiles. Apply to the stain and to the entire tile area and leave to act until completely dry (about one hour at +23°C and 50% relative humidity). Then proceed to wash with water, then rinse. An abrasive sponge, such as a white Scotch-Brite® pad, may be used during washing.

Use **UltraCare HD Cleaner** diluted with water at a 1:10 to 1:20 ratio for deep cleaning of surfaces. Apply the diluted solution to the surface and leave it to act for 5-10 minutes. Then work over the surface with a single-disc cleaning machine or with an emulsifying pad. Remove the solution and then rinse with plenty of clean water. For stubborn dirt or grease, **UltraCare HD Cleaner** can be diluted with water at a 1:5 ratio to increase its concentration.

You may also repeat the process if dirt remains. Always remove the solution and ensure that the surface is rinsed with plenty of clean water.

UltraCare HD Cleaner can be used diluted 1:5 to remove wax finish treatments, whether water-based or metallic, either to remove them completely or to prepare the surface for reapplication.

Apply the solution to the intervention surfaces and let it act for 5-10 minutes. Then proceed to cleaning with a single-disc cleaning machine or pad. Rinse with clean water. If necessary, repeat the intervention.

You can use **UltraCare HD Cleaner** in machine washers according to the manufacturer's instructions.

CONSUMPTION

With one litre of **UltraCare HD Cleaner** diluted at a 1:20 ratio with water, you can clean approximately 200 m^2 of surface.

Diluted at a 1:5 ratio with water coverage is approximately 30 m^2 of surface area. Consumption depends on dilution, the degree and type of dirt, and the surface to be treated.

PACKAGING

UltraCare HD Cleaner is available in 1 and 5 litre jerrycans.

STORAGE

UltraCare HD Cleaner stored in the original packaging has a storage time of 3 years.

SAFETY INSTRUCTIONS FOR PREPARATION AND APPLICATION

Instructions for the safe use of our products can be found in the latest version of the Safety Data Sheet, available at our website www.mapei.ae.

TECHNICAL DATA (typical values)

PRODUCT IDENTITY	
Consistency:	liquid
Colour:	opalescent
Density:	1.10 g/cm³
pH:	11
Recommended application temperature range:	0°C to +40°C
Waiting time before rinsing:	5 minutes

IMPORTANT NOTES

While we try to ensure that any advice, recommendations, or information in our literature is accurate and correct, we have no control over the circumstances in which our product is used. It is, therefore, important that installers satisfy themselves that the product and conditions are suitable for the envisaged application. No warranty can be given, nor can responsibility be accepted, other than the product we supply will meet our written specifications. The installer should ensure that our latest product data and safety information sheets have been consulted before use.

Please refer to the current version of the Technical Data Sheet, available on our website www.mapei.ae.

LEGAL NOTICE

The contents of this Technical Data Sheet ("TDS") may be copied into other project-related documents. The resulting document shall not supplement or replace requirements per the TDS in force at the time of the MAPEI product installation. The most up-to-date TDS can be downloaded from our website, www.mapei.ae.

ANY ALTERATIONS TO THE WORDING OR REQUIREMENTS CONTAINED OR DERIVED FROM THIS TDS EXCLUDE THE RESPONSIBILITY OF MAPEI.

All relevant product references are available upon request and at www.mapei.com.

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